

## CASE STUDY

# How one of Slovakia's largest banks gained full real-time control over ICT risks

A unified view of risk that changed the way it is managed

**Real-time**  
risk map

**One**  
view of ICT risks

**emark**



- 📍 Slovak Republic
- ⚙️ Financial services
- 👥 3500+ employees

#### Use cases

- ✔️ ICT risk management and regulatory compliance
- ✔️ Consolidated BI reporting for risk management

#### Technologies used

Qlik  
Inphinity

## Problem

One of Slovakia's largest retail banks was facing increasing complexity in ICT risks driven by an extensive application portfolio, regulatory requirements, and the pace of change in both technology and business. The existing approach did not provide a unified, clear, and up-to-date view of risks across the organization.

The bank needed a solution capable of working with both dynamic and static risks in real time, supporting standard workflows, and enabling effective management of the entire risk lifecycle.

## Solution

Navrhli jsme BI řešení v Qliku doplněné o Inphinity Forms a Inphinity Flow, které sjednotilo data o aktivech, hrozbách a zranitelnostech do jednoho rizikového pohledu. Banka tak získala aktuální přehled o ICT rizicích v reálném čase, podporu standardních workflow a efektivnější řízení celého životního cyklu rizik.

### Before

- ⚠️ Limited ability to work with dynamic risks in real time
- ⚠️ Fragmented view of ICT risks across systems and processes
- ⚠️ Complex risk updates and evaluation
- ⚠️ Difficult navigation across the portfolio of risks, threats, and vulnerabilities

### After

- ✔️ Real-time overview of current risk status
- ✔️ Unified environment for managing, analyzing, and evaluating ICT risks
- ✔️ Visual risk dashboards supporting faster decision-making
- ✔️ Effective management of the entire risk lifecycle



- 
- 📍 Slovak Republic
  - ⚙️ Financial services
  - 👥 3500+ employees
- 

#### Use cases

- ✔️ ICT risk management and regulatory compliance
  - ✔️ Consolidated BI reporting for risk management
- 

#### Technologies used

Qlik  
Inphinity

## Solution

- ✔️ Integration of asset, threat, and vulnerability data into a consolidated risk view
- ✔️ Focus on clarity, user-friendliness, and practical use in everyday risk management
- ✔️ Development of dedicated applications for analysts, risk managers, and administrators
- ✔️ Use of Inphinity Forms and Inphinity Flow for data collection, workflow, and visualization
- ✔️ Design and implementation of a solution built on the Qlik Business Intelligence platform

Thanks to Business Intelligence, we have a continuous overview of the current risk status. We can see which risks have been evaluated and which have not, which are still relevant and which are outdated, and whether they have been accepted or closed. Everything is in one place. That is key to effectively managing the entire risk lifecycle.

Jozef Úroda

Head of ICT Risk and Resilience

emark

# Do you have full control over your ICT risks?

Let's explore how to gain visibility, governance, and control over risks in your organization.



[info@emarkanalytics.com](mailto:info@emarkanalytics.com)



+420 732 610 451

[emarkanalytics.com](https://emarkanalytics.com)