

## CASE STUDY

# How one of Slovakia's largest banks gained full real-time control over ICT risks

A unified view of risks that made risk management more effective across the organization.

**Real-time**  
risk map

**One**  
view of ICT risks

**emark**



-  Slovak Republic
-  Financial services
-  3500+ employees

#### Use cases

-  ICT risk management and regulatory compliance
-  Consolidated BI reporting for risk management

#### Technologies used

Qlik  
Inphinity

## Problem

One of Slovakia’s largest retail banks faced growing complexity in ICT risks resulting from an extensive application portfolio, regulatory requirements and the pace of change in technology and business. The existing approach did not provide a unified, clear and up-to-date view of risks across the organization. The bank needed an approach that could work with both dynamic and static risks in real time, support standardized workflows and enable effective management of the entire risk lifecycle.

## Solution

EMARK helped Tatra banka unify data on assets, threats and vulnerabilities into a single view of risks. The bank gained an up-to-date view of ICT risks in real time, support for standardized workflows and more effective management of the entire risk lifecycle.

### Before

-  Limited ability to work with dynamic risks in real time
-  Fragmented view of ICT risks across systems and processes
-  Complex risk updates and evaluation
-  Difficult navigation across the portfolio of risks, threats, and vulnerabilities

### After

-  Real-time overview of current risk status
-  Unified environment for managing, analyzing, and evaluating ICT risks
-  Visual risk dashboards supporting faster decision-making
-  Effective management of the entire risk lifecycle



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#### Use cases

- ✓ ICT risk management and regulatory compliance
  - ✓ Consolidated BI reporting for risk management
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## Solution

- ✓ Support for managing the entire risk lifecycle
- ✓ Clear visualizations for faster decision-making
- ✓ Standardized workflows for risk management
- ✓ Specialized applications for analysts, risk managers and administrators
- ✓ Focus on user-friendliness and practical use in day-to-day risk management
- ✓ Connecting data on assets, threats and vulnerabilities into a consolidated risk view

Thanks to Business Intelligence, we have a continuous overview of the current risk status. We can see which risks have been evaluated and which have not, which are still relevant and which are outdated, and whether they have been accepted or closed. Everything is in one place. That is key to effectively managing the entire risk lifecycle.

Jozef Úroda

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# Do you have full control over your ICT risks?

Let's explore how to gain visibility, governance, and control over risks in your organization.



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